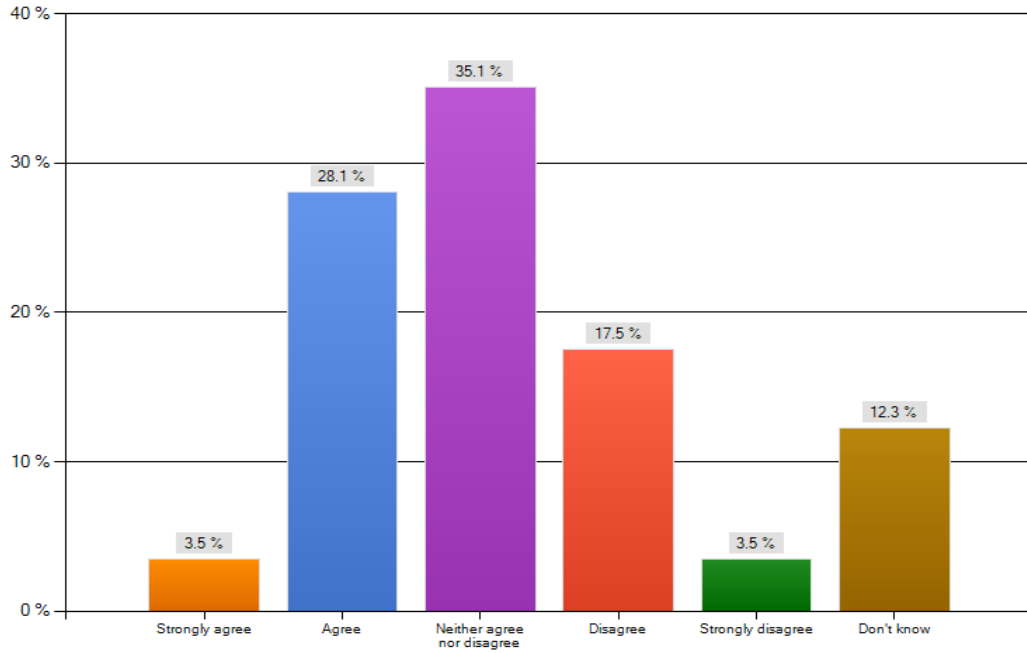


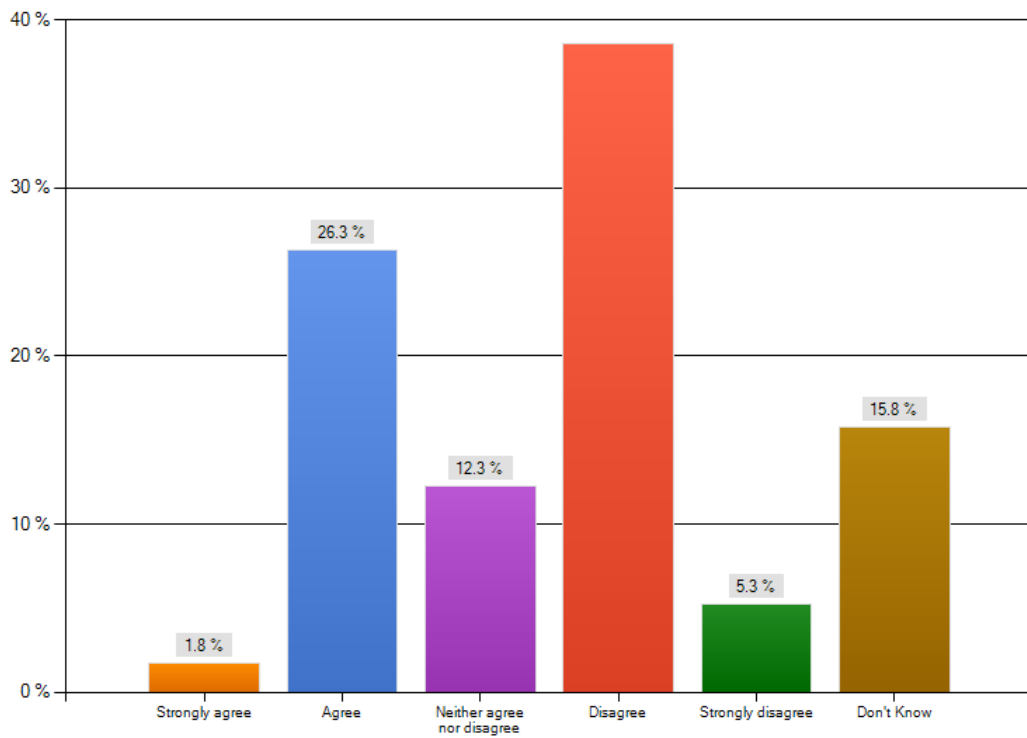
## **CANTERBURY**

This section summarises the results of Canterbury DHB. \*Indicates respondents could choose more than one option.

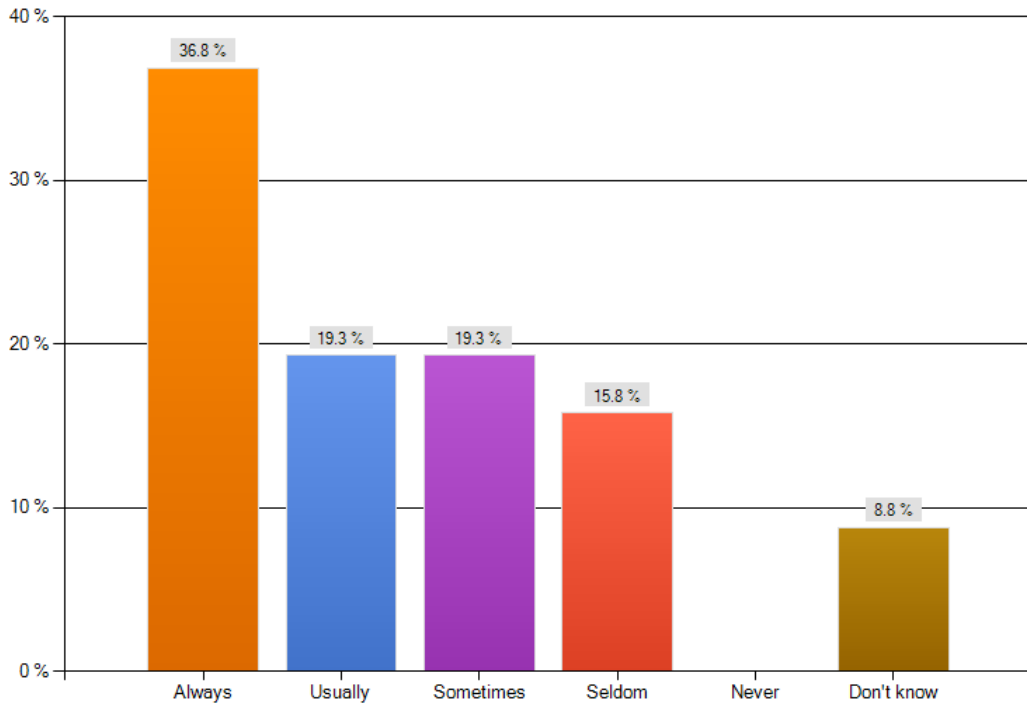
**At our hospital House Officers are proficient when they start nights.**



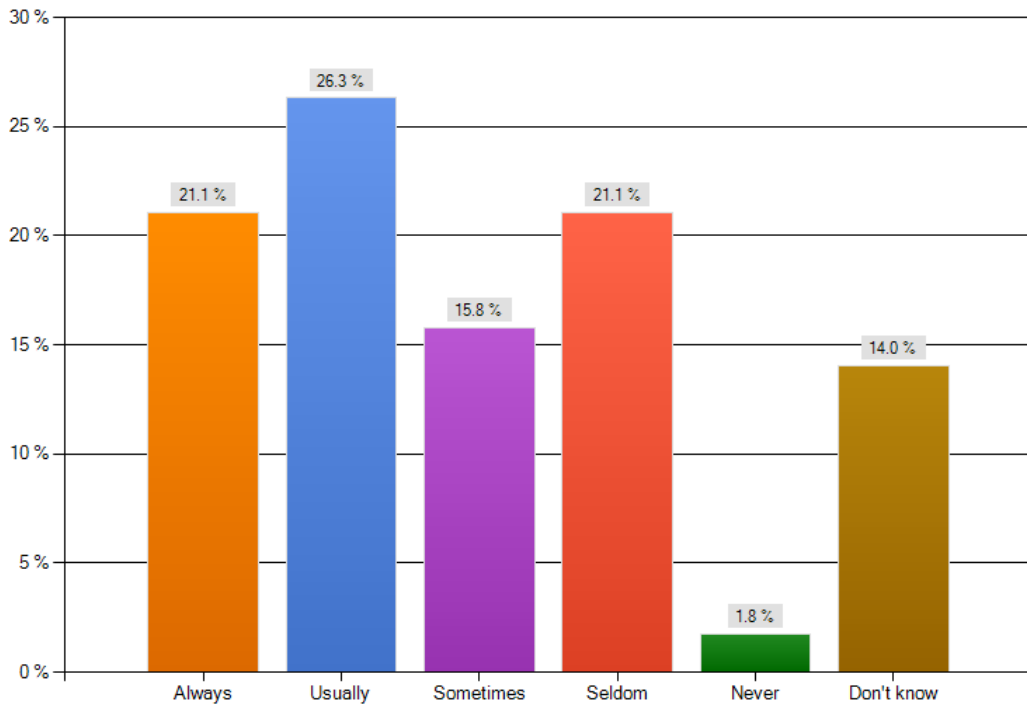
**At our hospital House Officers are confident when they start nights.**



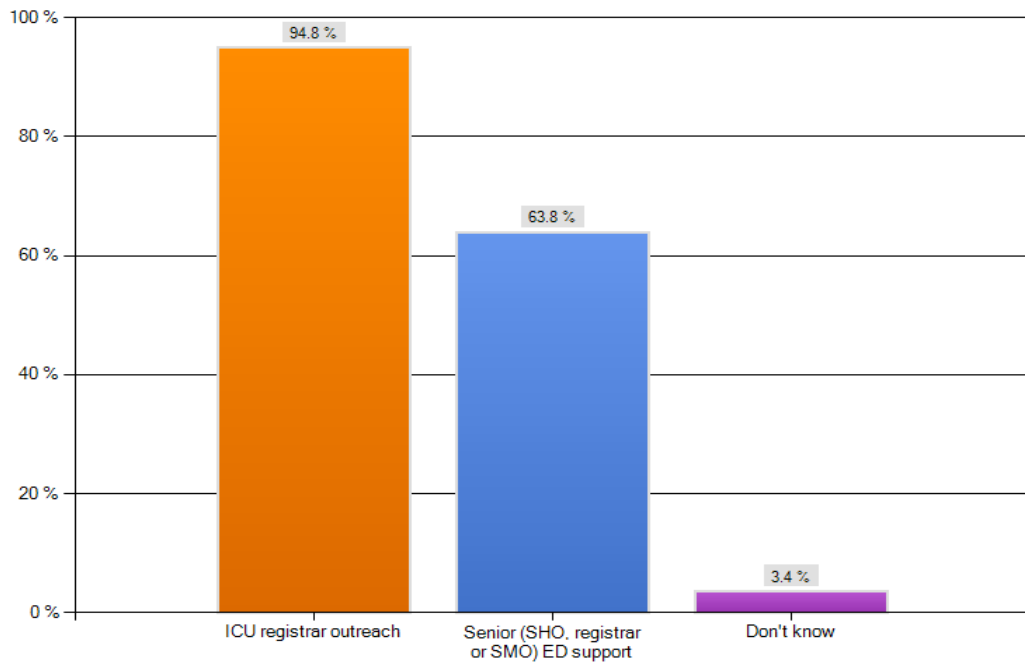
**A medical registrar is available and able to provide direct supervision to house officers at night.**



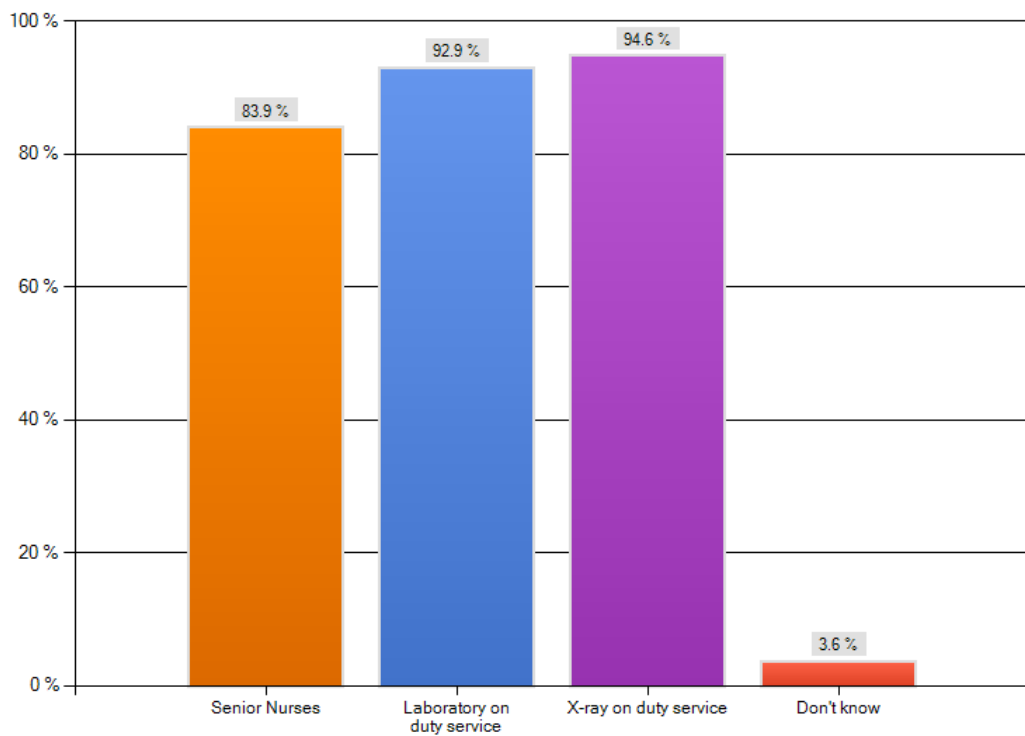
**A surgical registrar is available and able to provide direct supervision to house officers when on nights.**



**There is additional medical support at night from the following (tick where appropriate).**



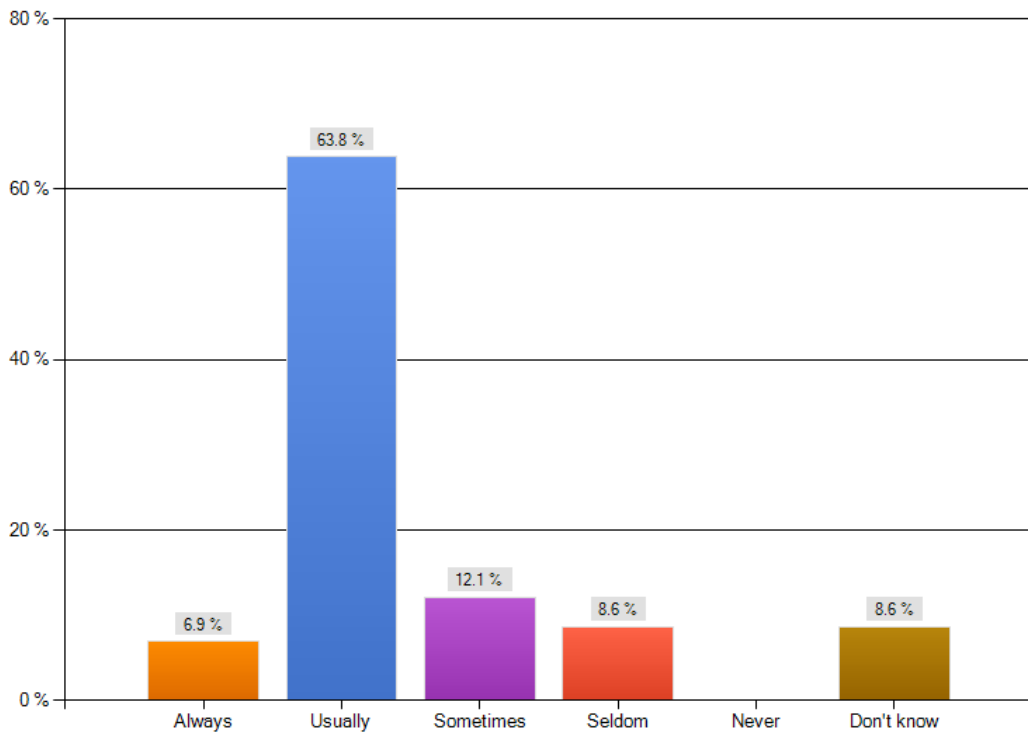
**The following additional support staff are available on nights (tick where appropriate):-**



1 \*

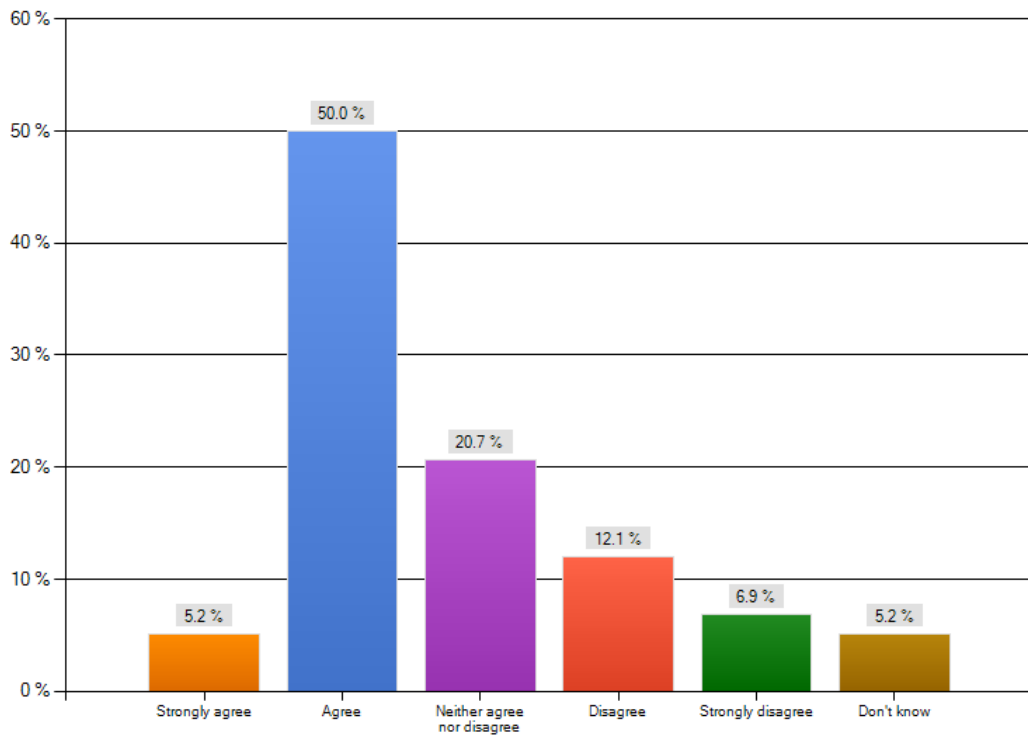
<sup>1</sup> Comments: "Clinical team coordinators (CTC's)"; "Clinical team coordinators"; "Not at Hillmorton but at Christchurch Public"; "Clinical Team Co-ordinators (CTCs) – best thing ever!"; "CTC"; "Clinical team coordinators".

**When on nights RMOs are required to only do what needs to be done.**



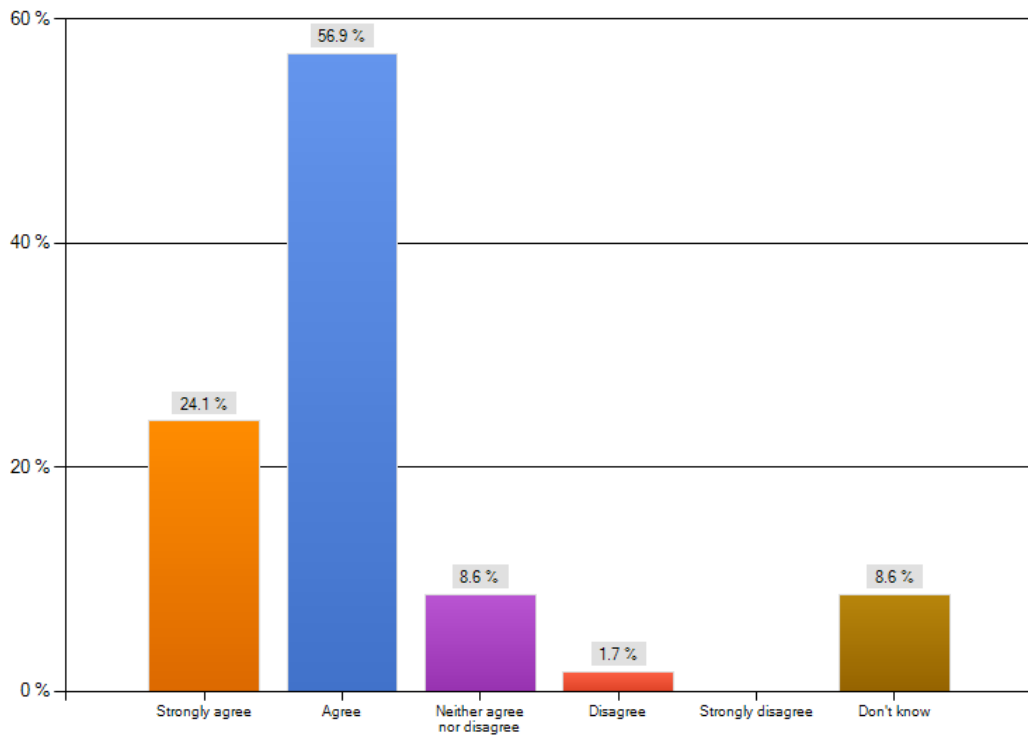
2 \*

**Overall medical staffing is at appropriate levels at night.**

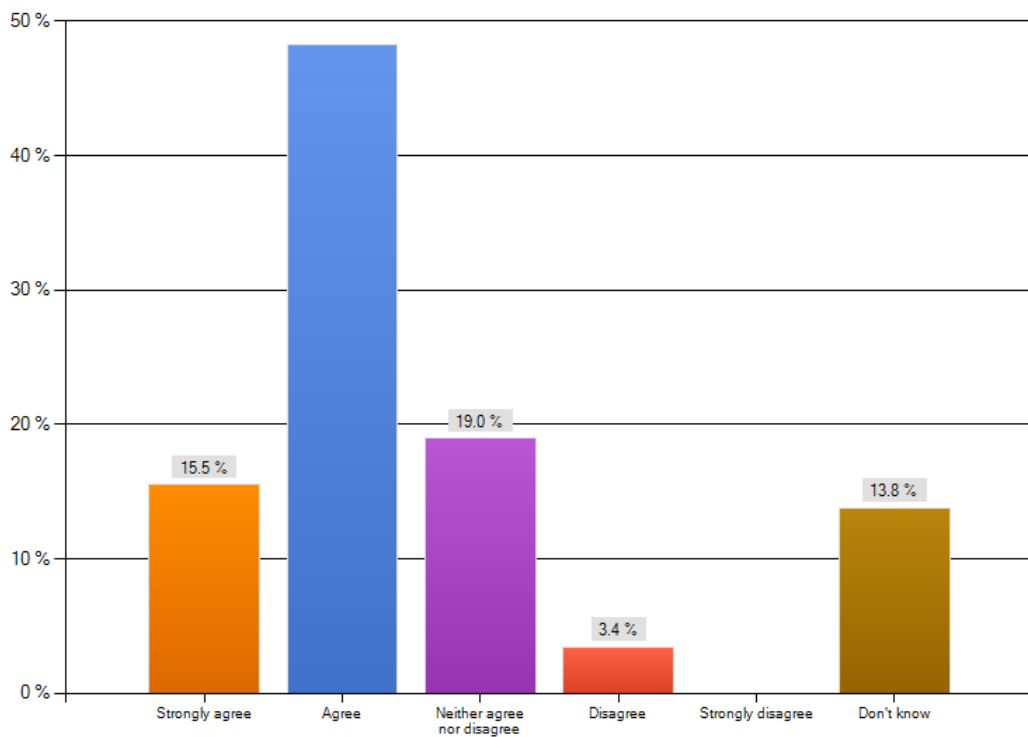


<sup>2</sup> Comments: "Not at Hillmorton but at Christchurch Public".

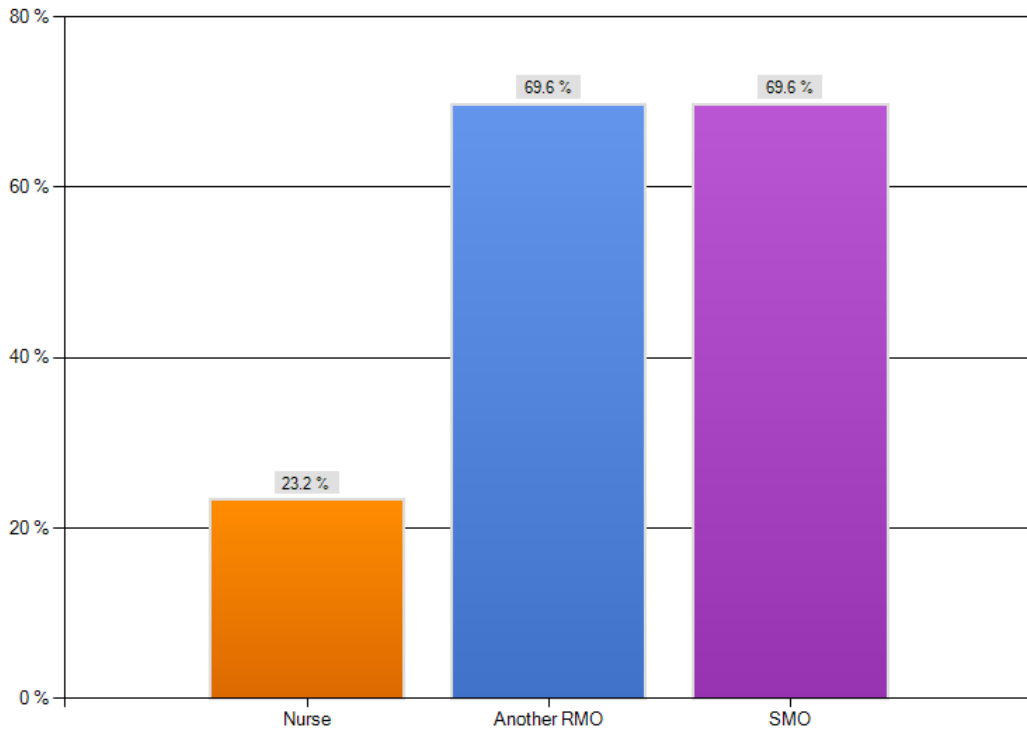
**Handover is effective and supported.**



**There are well established escalation processes if house officers need help.**

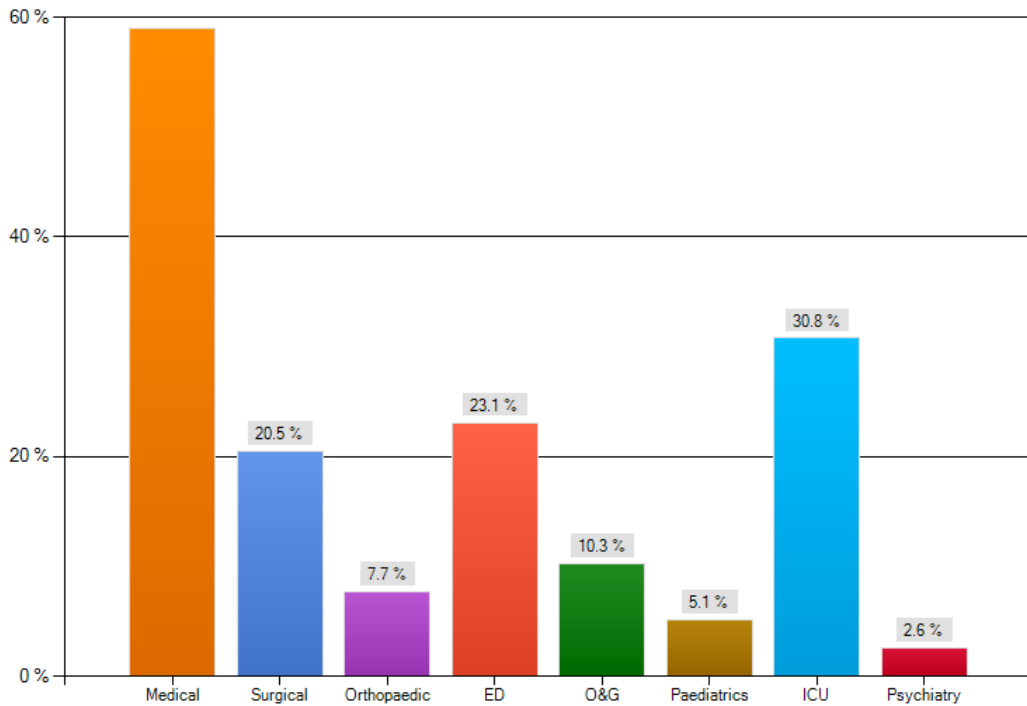


**For support or assistance on nights do you call:-**



3 \*

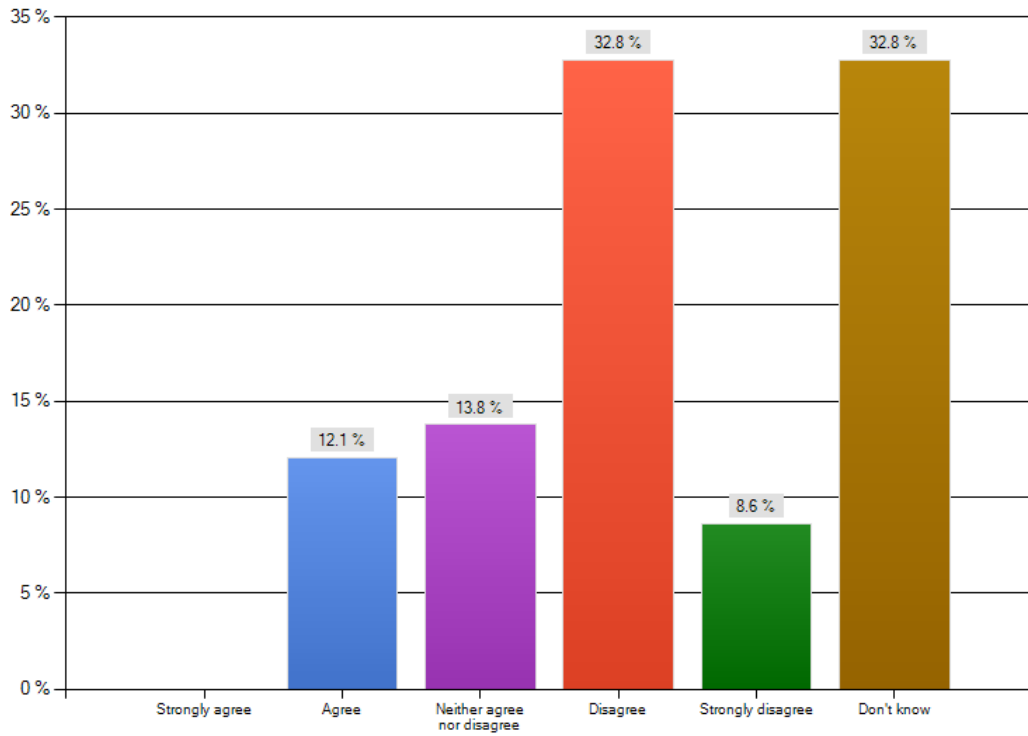
**If you answered "SMO" to the previous question please indicate below on which specialties are the SMOs approachable and responsive:**



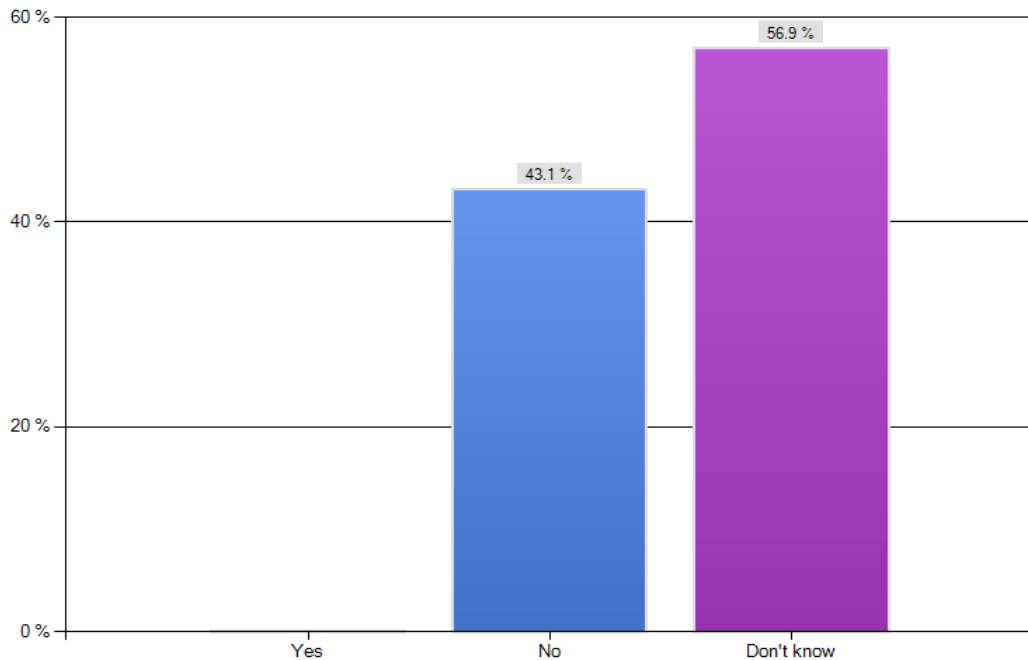
4 \*

<sup>3</sup> Comments: "The CTC first, then other RMO's"; "Clinical team coordinator"; "CTC"; "CTC"; "It depends if I want Psychiatric input or medical input"; "CTC"; "Clinical team coordinator".

**The house officers received adequate and appropriate orientation to nights.**



**Is there an assessment or audit process in place that monitors safety for RMOs and their patients on nights.**



<sup>4</sup> Comments: "I am an ED Senior Registrar - if I feel that I need further assistance I am strongly encouraged to phone my ED SMO at home. I would also have no hesitation phoning any other SMO from any other specialty but this may well not be the case for junior registrars and house officers. I have worked only ever worked as a Registrar in NZ (mainly in ED and ICU) so I can't comment on how officers and SHOS on the ward perceive support"; "I haven't had cause to contact others whilst on nights. In Chch Public hospital it depends who is on in ED. Some SMOs are approachable, others less so"; "Anaesthetics"; "Anaesthesia"; "Radiology".